

# Remote Monitoring

*Hear, see, respond.*



## Where performance becomes audio visual.

Offer utmost customer support, convenience and accessibility with Commend—a network of intercom solutions providing a two-way audio and video connection between customers onsite and remote staff.



Bi-directional audio and visual communication



Real-time monitoring and system reporting



Intelligent volume control and background noise suppression



Easy scheduling and planning



Microphone surveillance



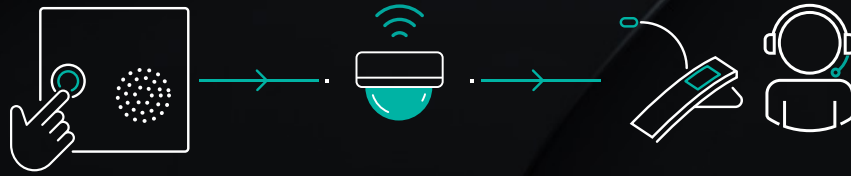
Superior speech quality



Built-in inputs and outputs



Induction loop connectivity



# Remote Monitoring System Components

## ES 962H IP Intercom Stations *Customer Assistance Intercom*

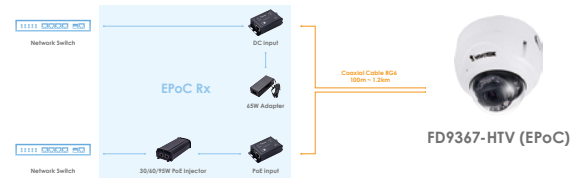
- High volume capacity and superior speech quality
- Compact and vandal-resistant construction
- Cyclical connectivity and function checks
- Pluggable spring clamp



- Sound output or playback of pre-recorded messages
- Fully PoE powered
- Induction loop connectivity
- Built-in inputs and outputs

## FD9367-HTV (EPoC) *Fixed Dome Network Camera*

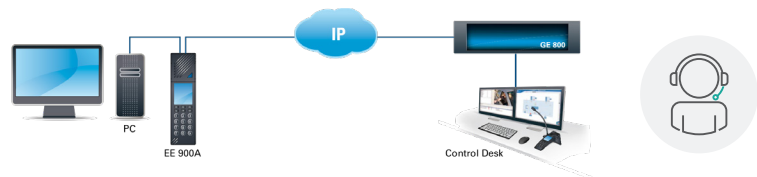
- 30 fps @ 1920x1080
- Smart Stream III to Optimize Bandwidth Efficiency
- SNV (Supreme Night Visibility) for Low Light Conditions
- WDR Pro for Unparalleled Visibility in Extremely Bright and Dark Environments
- IR Illuminators up to 30M with Smart IR II



- EPoC Tx Module Included
- Power Redundancy
- Weather-proof IP66 and Vandal-proof IK10-rated Housing
- Trend Micro IoT Security
- VIVOCloud App & Portal for 24/7 Surveillance

## EE 900A IP DSP-Intercom Stations *Remote Operator Intercom*

- Crystal clear 16 kHz speech quality for optimum intelligibility
- White illuminated graphic display with on-screen menu brightness and contrast adjustable
- High-quality speech, even from a distance
- OpenDuplex® with Powerful DSP-technology



- Audio monitoring, adjustable integration time and noise level
- High volume levels due to digital Class D amplifier
- Headset or headphone connectivity
- Easy to handle switch-over functions

# Features

## Live Central Monitoring by Precise ParkLink

- Coverage flexibility
- 24-7, on-demand service
- Two-way video and voice calling
- Multilingual communication



## Video Integration

- Master video monitor and preview monitor surveillance
- Automatic video display on preview monitor for incoming calls
- Intuitive additional video display on the master monitor during a call
- Integration of various standard Video-over-IP solutions

## Reporting Engine

- Consistent logging of all events and data on the intercom system
- Statistical data analysis for intercom systems, emergency call systems and call centre systems
- Number of calls and call waiting time
- Operator performance: registers log-in times, calculated average call duration, number of calls processed and call details



## Control Desk Management & Visualization

- Master video monitor and preview monitor surveillance
- Automatic video display on preview monitor for incoming calls
- Intuitive additional video display on the master monitor during a call
- Integration of various standard Video-over-IP solutions